

## QUALITY MANAGEMENT SERVICES

### *WHAT IS THE QM SERVICE ABOUT?*

BBMRI-ERIC provides tools and expertise, as well as knowledge and experience sharing on quality management for biobanks and research on biomolecular resources.

### *HOW CAN I ENGAGE?*

**Sign up for the e-Newsflash!**  
**Sign up to our QM expert  
working groups!**  
**See QM info & experts!**

<http://bbmri-eric.eu/>

### *WHO IS THIS SERVICE FOR?*

The service offers support on quality management related to biobanking activities. It is primarily intended for users located in Member Countries of BBMRI-ERIC.

### *WHO TO CONTACT?*

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## KEY QM SERVICES



- ✓ **QM consultancy programmes**  
(for Guidelines and Standards)
  - OECD Best Practice Guidelines for Biological Resource Centres
  - Common Minimum Technical Standards and Protocols for Biological Resource Centres dedicated to Cancer Research
  - Guidelines for Human Biobanks and Genetic Research Databases (HBGRDs)
  - ISO\* Standards of Series 9001, 15189, 15190, 17025, 19011
  - CEN\*\*/Technical Specifications (TS) 16826-1/2; CEN/TS 16827-1/2/3; CEN/TS 16835-1/2/3; CEN/TS 16945:2016

Others to be forthcoming

- ✓ **QM monitoring and audit programmes**  
on demand
- ✓ **QM training and education formats**  
Expert working groups, webinars, web-conferences
- ✓ **QM documentation and assessment**  
Documents and tools for biobanks

\* ISO (International Organization for Standardization),

\*\*CEN (European Committee for Standardization)